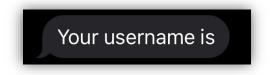


Are you receiving a *blank username* text message or email from myWIC when you try to recover your username and password?



This means that you still have to create your username and password in the myWIC app.

In order to do this, please use the myWIC link either texted or emailed to you from your clinic. <u>You cannot</u> <u>login by downloading the app from the App Store/</u> <u>Google Play store. You can only login using this link.</u>

If you can't find your link in your text messages or emails, please email <u>louisianawic@la.gov</u> and include your

- 1. First and last name
- 2. Birthday
- **3. Phone Number**

Thank you for using myWIC!

